

SEND Co-production Charter Survey

Overview

This survey is for parents, carers, children and young people who have experienced SEND services.

Co-production is a way of working that brings families and professionals together to review and shape provision. It ensures the following:

- Honesty
- Being listened to
- Promotes positive working relationships
- Strong communication
- Improved services for families

Why we are consulting:

To ensure our commitment to co-production is embedded, Nottinghamshire County Council alongside key stakeholders, wants to develop a Co-production Charter with parents, carers, children and young people as well as key partners from across Education, Health and Social Care.

Developing a Co-production Charter is more than creating a set of standards, it's about developing a new way of working to enhance family's experiences of services across Nottinghamshire.

This survey gives families the opportunity to share their experiences so we can ensure the Co-production Charter reflects the opinions of families.

Additional work is being carried out with young people, to understand what it is like to be a child/young person living in Nottinghamshire with SEND.

This survey takes a few minutes to complete and closes at midnight on Monday 20 August 2018.

A summary of the findings will be provided on the Local Offer, or if requested a copy of the findings will be emailed to you by 1 September 2018.

Survey

1.Are you a Parent/Carer with a child with SEND or a child or young person with SEND?	
Parent / Carer	
Child/Young Person	
2. Do you feel as a parent, carer, child or young person you have been involved in decision making in yours or your child's future in the last 12 months? Please tick both if you feel you've had different experiences on different occasions: (please tick all that apply)	
Yes	
No	



3. If you answered YES to question 2, please could you give any examples of when you have been involved in decision making and what effect that had?

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4. If you answered NO to question 2, please could you give examples of when you weren't involved in decision making and what effect that had?

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5. What do you consider to be the most important values to be included in a Co-production Charter? **Please number from 1 to 5 (1 being the most important)**

Valuing peoples life experience	
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Being honest	
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Being listened to	
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Sharing information	
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Clear communication	
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6. Are there other ways we could improve our ways of working together?

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7. What makes it feel difficult to work together?
(please select only one item)

Communication	
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Not being listened to	
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Practitioners time	
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Trust	
Local Authority procedures	
If you have any more thoughts on questions 7, please use the free text box below:	
8. How will the Co-production Charter improve experiences for you and other families in Nottinghamshire? Please tick as many options as you like:	
Services that put the individual at the centre	
Similar ways of working through education, health and social care	
Everyone working with the child at the centre of decision making	
Encourages an honest environment	
Allow families to be fully involved	
Improved service user feedback leading to better services	
9. If you'd like to have the results for this survey, please give us your email address in the box below. You will be contacted for this purpose only.	

Please return the completed form to Abbi Faulkner at:

ICDS (Floor 4)

County Hall

West Bridgford

Nottingham

NG2 7QP

Or abbi.faulkner@nottscc.gov.uk