Review of the Information Service, Children’s Development Centre

Nottinghamshire Healthcare NHS Foundation Trust are currently reviewing the Information Service and are seeking the views of parents and carers who use the service.

1. Do you value the service and if so why? (On scale of 1-5 where 1 = not valued 5= extremely valuable)
2. Could the service to be provided differently eg.from a different venue or by telephone only and still meet your needs?
3. How often do you use it?
4. Is this for information or for borrowing items or both?
5. Are there alternative services which you could use if the Information Service was not available?
6. Do you/have you used any of the following and has this been helpful on a scale of 1-5 (1= not helpful 5=very helpful)

Autism drop in

Sleep workshops

Welfare rights sessions (for help with DLA / PIP forms)

1. If the service was open on certain days only, which days would be most useful for you?